

Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.

1A. Continuum of Care (CoC) Identification

Instructions:

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1A-1. CoC Name and Number: VA-505 - Newport News, Hampton/Virginia Peninsula CoC

1A-2. Collaborative Applicant Name: City of Hampton Department of Human Services

1A-3. CoC Designation: CA

1A-4. HMIS Lead: The Planning Council

1B. Continuum of Care (CoC) Engagement

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1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

1. participated in CoC meetings;
2. voted, including selecting CoC Board members; and
3. participated in the CoC's coordinated entry system.

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
Law Enforcement	Yes	Yes	No
Local Jail(s)	Yes	No	Yes
Hospital(s)	No	No	No
EMS/Crisis Response Team(s)	Yes	Yes	Yes
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes	Yes
Disability Service Organizations	Yes	Yes	Yes
Disability Advocates	Yes	Yes	Yes
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	Yes	No	No
Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes

Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	Yes	Yes	Yes
CoC Funded Victim Service Providers	Yes	Yes	Yes
Non-CoC Funded Victim Service Providers	Yes	Yes	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	Yes	Yes
LGBT Service Organizations	Yes	Yes	Yes
Agencies that serve survivors of human trafficking	Yes	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	Yes
Other:(limit 50 characters)			
Veteran Service Organizations(VAMC, SSVF)	Yes	Yes	Yes
HIV/AIDS Service Organizations	Yes	Yes	Yes
Employment Services Organizations	Yes	Yes	Yes

1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;**
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;**
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and**
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)**

1.The Greater Virginia Peninsula Homelessness Consortium (GVPHC) engages a broad array of organizations and individuals, including the Mayors and Chairs Commission on Homelessness (local government leadership), law enforcement, departments of Behavioral Health, Justice and Human Services, non-profit providers and faith-based partners. The CoC Leadership Team (governing board) is comprised of Public Housing Authorities, the faith community, Veterans Affairs, United Way, formerly homeless representatives, DV providers, and the local Community Action Agency.

2. The CoC advertises monthly general membership meetings on the CoC website and via email distribution list. Each meeting includes at least two program spotlights, which may include new or existing members to share services available, changes in programs, or needed resources.

3.The CoC membership, the Commission on Homelessness, and business partners/funders participate in Strategic Planning/Priority Setting sessions to

identify key issues and action steps and make announcements at governmental/public meetings in each of the six jurisdictions.

4. The CoC uses PDF format for all documents on its website. These documents allow users with disabilities to access the full range of accessibility features. Opportunities to receive information in different languages is also available if requested through the Language Line offered by the CoC Lead Agency.

1B-2. Open Invitation for New Members.

Applicants must describe:

- 1. the invitation process;**
 - 2. how the CoC communicates the invitation process to solicit new members;**
 - 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;**
 - 4. how often the CoC solicits new members; and**
 - 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.**
- (limit 2,000 characters)**

1-2. Invitations to open CoC meetings are communicated weekly via email to members and prospective members of the CoC. Regularly scheduled open meetings are also posted on the CoC website. Two Leadership Team members volunteer each month to solicit attendance and a presentation from an agency or organization that is not yet a member of the CoC at the monthly General Membership meeting, with the goal of sharing resources and increasing membership. The CoC has identified multiple homeless and formerly homeless representatives to participate in general membership meetings, as well as on the Leadership Team as voting members, and allocated funding to provide bus passes for transportation for those identified members.

3. The CoC posts its membership application on its website using pdf format. This document is created with Adobe Acrobat Pro DC, and allows users with disabilities to access the full range of accessibility features.

4. Invitations are communicated weekly via email. Open meetings are posted on the CoC website. Leadership Team members volunteer monthly to solicit new members.

5. The CoC Lead Agency and members of the Leadership Team attend other systems of care meetings such as the Department of Justice, foster care, health and youth-focused groups to encourage collaboration among service providers and strategic use of resources. The CoC hosts a Landlord Partnership Workshop annually to outreach & engage landlords who may be interested in participating with CoC housing efforts.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:

- 1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as**

well as the method in which proposals should be submitted;
2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
3. the date(s) the CoC publicly announced it was open to proposal;
4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and
5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.

(limit 2,000 characters)

1. Announcements of available funding are distributed via email to members of the CoC and neighboring CoCs, social media, and published on the CoC's website (www.gvphc.org), all of which are publicly accessible. Opportunities are also announced at all homeless related meetings attended or facilitated by members of the CoC. The CoC Lead Agency implemented an electronic grants management portal through which all renewal and new applications are submitted and reviewed; a training video and the link to the portal were also distributed via email, social media, and the CoC website. The process is open to non-CoC program funded entities.

2. All applicants are offered technical assistance from the CoC Lead Agency and Program Monitoring Committee prior to going before an objective Ranking Committee, which determines the programs that may apply for funding using an approved, standardized evaluation tool. The CoC released a timeline of the grant process and the evaluation tool via email and the website to inform members of deadlines and to outline the process. To be considered, new project applicants must be in good standing with HUD and demonstrate knowledge of best practice models, leverage mainstream resources, and commit to accepting all referrals from the coordinated assessment system as well as implement a housing first model. Applicants must also meet the HUD-established new project thresholds and support the CoC's vision that "homelessness will be rare, brief and non-recurring."

3. The CoC announced the availability of the FY2019 program competition funds on 7/8/19. On 7/19/19 new project applicants, both funded and previously unfunded, were invited to submit a letter of interest to ensure applications met project eligibility requirements.

4. The application is available in pdf format on the CoC's website and social media, which allows users with disabilities the full range of accessibility features.

5. N/A

1C. Continuum of Care (CoC) Coordination

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Not Applicable
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
Legal Aid	Yes

Peninsula Workforce Development	Yes
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1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:
1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.
(limit 2,000 characters)

1-2. Within the CoC, ESG funds are awarded from the Virginia Department of Housing and Community Development (DHCD) to support Rapid Rehousing activities in combination with state general funds. DHCD offers a period of ESG consultation and technical assistance with CoCs before grant announcements or changes to program guidelines. The CoC has also been consulted to develop performance standards and to evaluate outcomes for ESG-funded activities. DHCD requires local CoCs to determine funding allocations through a review/evaluation process. ESG recipients communicate grant requirements and funding limitations to the CoC and aid in program monitoring and technical assistance. The CoC members conduct quarterly performance reviews of all ESG-funded projects as part of its regular monitoring and evaluation work.
3. The Lead Agency assists with the development of the jurisdictional Consolidated Plans by including CoC data, project outcomes and activities around identifying need, preventing homelessness and service provision.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions. Yes to both

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions. Yes

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:

1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and

2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)

1. The CoC has two domestic violence (DV) providers: Transitions Family Violence Services & Avalon. DV programs offer a safe & secure place for survivors of DV & sexual assault through the provision of housing & trauma-informed services across the CoC. Each DV provider receives funding from one or more sources including ESG, CoC, DOJ, and the VA Dept. of Social Services. Households seeking housing resources through the Regional Housing Crisis Hotline are directly referred to one of the two local DV providers, which operate 24-hr hotlines & provide immediate counseling & safety planning to meet their unique needs. The CoC ensures safety & security for victims of violence through maintaining client-level data in separate databases. DV providers present cases at coordinated assessment to increase access to housing and protect client choice. Households experiencing safety concerns after entry into non-DV homeless programs are connected to DV providers to safety plan or begin emergency transfer to safe housing. Once clients obtain housing, if emergency transfer planning is needed and requested by the tenant, transfer planning ensures eligibility, client confidentiality, & facilitation, which is based on a model published by HUD. A household is eligible for transfer if the tenant reasonably believes that there is a threat of imminent harm if the tenant remains in the same unit or the tenant was a victim of sexual assault on the premises within the last 90 days.

2. Client choice is maintained through the provision of shelter & housing services across the CoC & maximized using voluntary services, allowing the client to self-select goals deemed important during creation of the individualized housing stability plan.

1C-3a. Training–Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and

2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.

(limit 2,000 characters)

The CoC coordinated with DV providers to provide annual training to CoC area projects and Coordinated Entry staff that addressed best practices in serving survivors of DV, dating violence, sexual assault and stalking. In-depth training is provided by local DV provider staff to ensure inclusion of current best practices, including trauma informed care, supporting recovery from trauma, creating a safe & supportive environment, & motivational interviewing. Due to high demand and interest from CoC members, multiple trainings were conducted in 2018-9 on Trauma Informed Care motivation interviewing. Additionally, in 2019, a regional training on DV and human trafficking was provided at the Regional

Conference to End Homelessness by a local DV provider in conjunction with the DOJ and law enforcement. Trainings are publicly advertised via email to the CoC and neighboring CoCs, and the CoC website.

1C-3b. Domestic Violence–Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

The CoC utilizes de-identified aggregate data from local DV programs to assess the special needs of victims of domestic violence, dating violence, sexual assault, and stalking. The data is generated by a Homeless Management Information System (HMIS) comparable service point database. The comparable database has the ability to pull an Annual Performance Report which is then utilized to complete the CoC scorecard. The score card is used to evaluate individual program performance during peer review with other CoC members. DV data is reported out to the community, the CoC membership and funding agencies to demonstrate the need as well as gaps in services. It is also used for system-wide planning.

***1C-4. PHAs within CoC. Attachments Required.**

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC’s geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Hampton Redevelopment and Housing Authority	12.00%	No	No
Newport News Redevelopment and Housing Authority	13.00%	Yes-Both	Yes-Both

1C-4a. PHAs’ Written Policies on Homeless Admission Preferences.

Applicants must:

1. provide the steps the CoC has taken, with the two largest PHAs within the CoC’s geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or

2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

The CoC Lead Agency is a key member of the Commission on Homelessness, a group of appointed local governmental representatives that work collaboratively across jurisdictional boundaries to initiate projects and policies

that prevent and end homelessness. The Commission has identified working with PHAs as a key strategic priority in all jurisdictions to increase housing opportunities for persons experiencing homelessness across the Greater Virginia Peninsula. In 2019, the CoC partnered with local PHAs to submit applications for voucher programs to increase housing resources for persons experiencing homelessness: Hampton Redevelopment & Housing Authority, James City County Housing Authority & Newport News PHA applied for the Mainstream Voucher Program for non-elderly disabled persons, and James City County applied for Family Unification Program (FUP) vouchers. Newport News was awarded \$353,295 for 45 vouchers. James City County was not awarded funding for the Family Unification Program in 2018. In 2019, James City County applied for 20 Mainstream Vouchers for non-elderly persons with disabilities with a focus on those exiting institutions and those currently in a PSH or RRH project. Additionally, members continue to advocate for establishing homeless admission preferences for Housing Choice Voucher and Public Housing Programs.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If “Yes” is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs. (limit 1,000 characters)

The CoC has partnered with the Newport News Redevelopment and Housing Authority in a "Moving On" approach to provide vouchers and public housing units to program participants who no longer need intensive services in PSH programs.

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

The CoC implemented a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source and is included as part of the peer review process for each funding application cycle. CoC members have access to regional or state training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity, and how to effectively implement Equal Access to Housing in HUD Programs in Accordance with an Individual’s Gender Identity. The CoC has committed resources to homeless and at-risk LGBT individuals and their families, including State/Federal ESG and HOPWA funds for PH, and Rapid Re-Housing and Prevention programs for households identifying as LGBT. The

CoC's Housing Crisis Hotline has incorporated language asking callers if they identify as LGBT to ensure the CoC is screening for all appropriate referral sources and refers to the LGBT Life Center for all eligible programs if the caller chooses to disclose. The Center works to "achieve economic stability, social self-reliance, and better health" through the provision of PH and dedicated outreach for 300+ LGBTQ and HIV-positive households. All funded programs are required contractually to adhere to the "Equal Access to Housing in HUD Programs regardless of Sexual Orientation or Gender Identity" Final Rule, built upon the "Equal Access in Accordance with Individual's Gender Identity in Community Planning Programs" Final Rule. Providers received training and TA from the State in partnership with the National Alliance to End Homelessness on how to implement the anti-discrimination policy in June 2016 and April 2017. The CoC also finalized and adopted CoC Coordinated Assessment policies and HUD Program Certifications and Assurances to ensure CoC-wide implementation of the policy.

***1C-5a. Anti-Discrimination Policy and Training.**

Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	Yes
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	Yes

***1C-6. Criminalization of Homelessness.**

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

1. Engaged/educated local policymakers:	<input checked="" type="checkbox"/>
2. Engaged/educated law enforcement:	<input checked="" type="checkbox"/>
3. Engaged/educated local business leaders:	<input checked="" type="checkbox"/>
4. Implemented communitywide plans:	<input checked="" type="checkbox"/>
5. No strategies have been implemented:	<input type="checkbox"/>
6. Other:(limit 50 characters)	
HNNCSB Crisis Intervention Training 1st Responders	<input checked="" type="checkbox"/>
	<input type="checkbox"/>

	<input data-bbox="1339 216 1429 266" type="checkbox"/>
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1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:

- 1. demonstrate the coordinated entry system covers the entire CoC geographic area;**
- 2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and**
- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)**

1. In January 2018, the CoC adopted the Coordinated Entry System (CES) Written Standards and implemented policies and procedures consistently across the entire geographic area of the CoC.

2. Households in the community access CES through the Regional Housing Crisis Hotline, emergency shelters, designated homeless service providers, and outreach canvassing streets and places not meant for human habitation. In FY2019, 178 persons were served by HMIS participating Outreach providers. Of those, at project start, 112 reported a mental health problem; 55 reported a substance abuse problem; 31 reported a physical disability; 12 reported a chronic health condition; 7 reported living with HIV or AIDS; and 11 persons reported a developmental disability. 21% reported 1 condition at project start; 21% had 2 conditions at project start; and 25% had 3 or more conditions at project start. 58% of adults reported no income at project start. These persons may not have applied for services without targeted outreach. Households identified at access points as fleeing DV, dating violence, sexual assault or stalking situations are immediately connected to the community's 24-hour DV hotlines.

3. Once the household is engaged, the VISPDAT is utilized to identify the level of housing intervention and services needed. Households are then referred to the By-Name List (BNL) via HMIS. Households on the BNL are case-conferenced at weekly Service Coordination and Assessment Network (SCAAN) meetings and prioritized by level of vulnerability. The CoC prioritizes both chronic and veteran households for referrals. Households are then referred to housing programs as appropriate. 378 cases were processed through SCAAN in FY2018. Households matched to a housing intervention through CES are informed, and the receiving agency attempts contact for an intake appointment. The CoC has set a 7-day deadline for agencies to complete client intake and provide the outcome.

1D. Continuum of Care (CoC) Discharge Planning

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1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>
Mental Health Care:	<input checked="" type="checkbox"/>
Correctional Facilities:	<input checked="" type="checkbox"/>
None:	<input type="checkbox"/>

1E. Local CoC Competition

Instructions

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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Did not reject or reduce any project
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

1E-2. Project Review and Ranking–Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

1E-3. Project Review and Ranking–Severity of Needs and Vulnerabilities.

Applicants must describe:

1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and

2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.

(limit 2,000 characters)

Performance is assessed during the peer review of all renewal housing projects using the CoC Scorecard, an objective tool that rates the performance of projects based on targets that are established at the top 50% of performance levels by like project types. Scores are awarded under six categories and projects are assessed using data from HMIS and comparable system APRs. Because the CoC is committed to housing the most vulnerable population and adopted the Housing First model, all projects have eliminated barriers to program entry and are working to serve those with the highest needs. The CoC met with neighboring CoCs on 5/3/2019 to compare the Performance Scorecard with the most recent version of the HUD Scorecard to ensure the CoC is addressing objective and appropriate criteria when assessing, reviewing and rating project performance. Consideration for the level of difficulty for serving specific populations is factored into the established performance targets. The CoC Scorecard awards bonus points to programs that serve high need sub-populations including chronically homeless, persons with more than one disability, veterans, youth, DV, families with children, HIV/AIDS, criminal history, substance use, and households with low or no income. Review and ranking directly addresses the severity of need for the diverse populations served by providers. Consideration for these needs is given during the Peer Review of the scorecards, where service providers are able to discuss particular challenges that may have been outside of their control. CoC-funded projects and non-conflicted Board members determine whether points are awarded and/or notes should be made for adjusting the scoring/threshold in future years. Conditions are set if a project or agency demonstrates low performance, and all conditions must be satisfied prior to the next funding application cycle in order to not be considered for reallocation.

1E-4. Public Postings–CoC Consolidated Application. Attachment Required.

Applicants must:

1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or

2. check 6 if the CoC did not make public the review and ranking process; and

3. indicate how the CoC made public the CoC Consolidated Application—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or

4. check 6 if the CoC did not make public the CoC Consolidated Application.

Public Posting of Objective Review and Ranking Process		Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
1. Email	<input checked="" type="checkbox"/>	1. Email	<input checked="" type="checkbox"/>
2. Mail	<input type="checkbox"/>	2. Mail	<input type="checkbox"/>
3. Advertising in Local Newspaper(s)	<input type="checkbox"/>	3. Advertising in Local Newspaper(s)	<input type="checkbox"/>
4. Advertising on Radio or Television	<input type="checkbox"/>	4. Advertising on Radio or Television	<input type="checkbox"/>
5. Social Media (Twitter, Facebook, etc.)	<input checked="" type="checkbox"/>	5. Social Media (Twitter, Facebook, etc.)	<input checked="" type="checkbox"/>
6. Did Not Publicly Post Review and Ranking Process	<input type="checkbox"/>	6. Did Not Publicly Post CoC Consolidated Application	<input type="checkbox"/>

1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 14%

1E-5a. Reallocation–CoC Review of Performance of Existing Projects.

Applicants must:

- 1. describe the CoC written process for reallocation;**
 - 2. indicate whether the CoC approved the reallocation process;**
 - 3. describe how the CoC communicated to all applicants the reallocation process;**
 - 4. describe how the CoC identified projects that were low performing or for which there is less need; and**
 - 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.**
- (limit 2,000 characters)**

1-3. Performance is assessed during the peer review of all renewal projects using the CoC Scorecard, an objective tool that rates the performance of projects based on targets that are established at the top 50% of performance levels by like project types.

4-5. Scores are awarded under six categories and projects are assessed using data from HMIS and comparable system APRs. The CoC has actively identified projects to be created from reallocation funds since FY2015 based on project scorecard performance and successfully reallocated funds in FY2015, FY2017, and planning to reallocate FY2018, for new initiatives created by HUD. In FY2015, the CoC requested reallocated funds for Coordinated Assessment to fund the Housing Crisis Hotline, for which it received funding. In FY2017, the

CoC took advantage of the funding opportunity for the new Transitional Housing-Rapid Re-Housing joint project type, which was identified as a greater need for the CoC's DV population. In FY2019, the CoC is requesting reallocation of Coordinated Assessment funds to a new grantee to better streamline funding and services. It is important to note that 6 of the CoC's 9 existing HUD-funded projects are Permanent Supportive Housing, identified by HUD as a best practice for housing the most vulnerable. The remaining project types are Coordinated Assessment, HMIS, and the joint TH-RRH Domestic Violence project. While the CoC has successfully reallocated for multiple years, the cumulative funding amount of these projects is less than 20% of the CoC's total ARD.

DV Bonus

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing: Yes

1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

1. PH-RRH	<input type="checkbox"/>
2. Joint TH/RRH	<input checked="" type="checkbox"/>
3. SSO Coordinated Entry	<input type="checkbox"/>

Applicants must click “Save” after checking SSO Coordinated Entry to view questions 1F-3 and 1F-3a.

*1F-2. Number of Domestic Violence Survivors in CoC’s Geographic Area.

Applicants must report the number of DV survivors in the CoC’s geographic area that:

Need Housing or Services	248.00
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the CoC is Currently Serving	137.00
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1F-2a. Local Need for DV Projects.

Applicants must describe:

- 1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and**
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source).**
(limit 500 characters)

1. The CoC has seen an increase of households impacted by domestic violence over the past several years, including the need for housing for those fleeing DV as well as those in imminent danger. Families impacted by domestic violence who cannot access shelter due to capacity issues are placed on a priority list. The priority list totaled 248 individuals during the previous fiscal year. 2. The data is reported from the comparable database utilized by Transitions.

1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.

Applicant Name	DUNS Number
Transitions Famil...	960380822

1F-4. PH-RRH and Joint TH and PH-RRH Project

Applicant Capacity

DUNS Number:	960380822
Applicant Name:	Transitions Family Violence Services
Rate of Housing Placement of DV Survivors–Percentage:	90.00%
Rate of Housing Retention of DV Survivors–Percentage:	97.00%

1F-4a. Rate of Housing Placement and Housing Retention.

Applicants must describe:

- 1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and**
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)**

The rate of housing placement and rate of housing retention was determined by data in the HMIS comparable system and administrative data. Last year, 90% of survivors who requested housing entered transitional housing or were rapidly rehoused. 97% of survivors remain in stable affordable housing. The length of stay for transitional housing averaged 130 days. Survivors rapidly rehoused averaged 203 days of financial assistance and successful maintained housing after assistance ended.

1F-4b. DV Survivor Housing.

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing. (limit 2,000 characters)

Upon entry survivors are assessed for safety, trauma, housing barriers, and housing goals/plan. Lethality assessment, TFVS Intake Form, and a SPDAT Assessment are used to collect data and information to coordinate services/resources internal and among community partners. The Housing Advocate work diligently with Survivor Advocates to locate safe housing options. Survivors with extreme barriers such as criminal history, credit issues or poor rental history require more time and the most vulnerable, however TFVS has established relationships with twelve second chance landlords to ensure every survivor has access to housing. Cases with extreme levels of complexity are referred to SCAAN for collaboration for resources and/or additional financial assistance to remove barriers. TFVS strives to locate rapid rehousing options between 30-45 days or sooner for individuals in emergency shelter or referred by the hotline, 6 months- 1 year or less for individuals in transitional housing. Program participants receive on average 6 months of financial assistance to include rental assistance, security deposit, and utility deposit. Program participants meet with housing advocates to collaborate on goals achieved, measure decreases in housing barriers to implement the rapid re-housing plan, which is established upon entry in the program. The Transitional Housing

Advocate and Housing Advocate offer follow-up support for 6 months to consist of home/office visits ensuring self-sufficiency and that participant remains in permanent housing. Affordable housing options are significant for survivor’s safety and long-term security.

1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:

- 1. ensured the safety of DV survivors experiencing homelessness by:**
 - (a) training staff on safety planning;**
 - (b) adjusting intake space to better ensure a private conversation;**
 - (c) conducting separate interviews/intake with each member of a couple;**
 - (d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance;**
 - (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;**
 - (f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and**
- 2. measured its ability to ensure the safety of DV survivors the project served.**

(limit 2,000 characters)

TFVS staff, volunteers and board members engage in trauma-informed care and services training annually. Training provides an understanding of the impact of trauma and the agencies responsibility to offer survivor-driven best practices to reduce re-traumatization and promote healing. TFVS operates three facilities where clients engage in services, therefore creating safe welcoming space is essential to building trust and promoting engagement in services. Transitional housing spaces are welcoming, fully furnished with an open concept. Survivors have a private living space and option to decorate or alter their settings to accommodate their needs. The Maintenance Coordinator provides on-site assistance for minor or major repairs related to units, at no cost to program participants. The location of the transitional housing program is not undisclosed nor is it publicized to community. Program participants have the ability to welcome individuals from their support system to aid in their healing process. During participants stay, the Transitional Housing Advocate and Housing Advocate engage in one-on-one conversations about goals or housing plans in survivor meeting space or in the program participants unit if they choose. Rapid rehousing survivors explore housing options with the Housing Advocate factoring safety, proximity to their abuser or last location of victimization and triggers. Survivors and advocates work together to ensure all aspects of the survivor’s trauma triggers are identified and accommodated as best possible. The location and frequency of on-going case management is determined by the survivor. Most meetings take place at TFVS office or at the program participant’s new residence.

TFVS ensures the safety of all participants by completing a lethality assessment and score. The score indicates the level of safety planning and frequency of review or adjustments. Participants receive a copy of their safety plan upon entry and exit from the program.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Applicants must describe:

- 1. project applicant’s experience in utilizing trauma-informed, victim-centered approaches to meet needs of DV survivors; and**
 - 2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet needs of DV survivors by:**
 - (a) prioritizing participant choice and rapid placement and stabilization in permanent housing consistent with participants’ preferences;**
 - (b) establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;**
 - (c) providing program participants access to information on trauma, e.g., training staff on providing program participant with information on trauma;**
 - (d) placing emphasis on the participant’s strengths, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans include assessments of program participants strengths and works towards goals and aspirations;**
 - (e) centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination;**
 - (f) delivering opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and**
 - (g) offering support for parenting, e.g., parenting classes, childcare.**
- (limit 4,000 characters)**

TFVS is the sole provider of emergency and transitional housing options for victims of domestic violence in Hampton, Newport News and Poquoson and has extensive history implementing trauma-informed best practices. TFVS evaluates services annually assessing the needs and concerns of survivors to ensure services and programs are survivor driven and trauma-informed. Program participants complete an anonymous Documenting Our Work survey, which is distributed, mailed to a third-party to review and compiled in a system for TFVS review. Feedback from survivors has led to restructuring housing spaces to be more trauma-informed, designated trauma-informed meeting spaces, reduced intake forms and trainings for allied professionals about trauma-informed care. Services and programs are inclusive of the needs of underserved underrepresented populations. TFVS is currently implementing a Language Access Plan to all survivors regardless of ethnicity or special needs to promote full access and engagement in services. TFVS has two multi-cultural advocates who continuously work to enhance agency practices to promote cultural-humility.

TFVS understands trauma and how it may manifest in survivors day-to-day interactions with staff and community. TFVS advocates work collaboratively with survivors to understand their frustrations or needs, therefore punitive action is not necessary, unless a survivor harms staff or other participants. TFVS promotes a community where program participants are the experts on their lives and current situation. Staffs role is to empower and work alongside survivors and explore options. Programs are encouraged to engage in services, however, all services are voluntary.

Upon participation in the program, participants are informed about the domestic violence, the cycle of violence and how traumatic experiences can alter the way we see ourselves, others or environments we live or work in. Advocates focus on survivor strengths and coping skills to promote their resiliency from choosing to venture outside of their unit for a walk or advocating for their first apartment.

All goals and aspirations are documented and celebrated during weekly or monthly meetings with survivors (frequency varies based on survivor’s preference). Lastly, program participants are offered opportunities to engage in support group or parenting groups to foster relationship with other survivors or gain information to improve circumstances for themselves and/or children. Groups are held weekly in English. In October 2019, groups will be held in Spanish off-site at a community center, which was identified by group participants.

1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- **Child Custody**
- **Legal Services**
- **Criminal History**
- **Bad Credit History**
- **Education**
- **Job Training**
- **Employment**
- **Physical/Mental Healthcare**
- **Drug and Alcohol Treatment**
- **Childcare**

(limit 2,000 characters)

During the Next Step to Home intake process, survivors and staff work collaboratively to identify needs and potential services. Supportive services are survivor-driven and model the six principles of trauma-informed care. Services consist of: assessment of needs/benefits; counseling; court advocacy; childcare assistance; housing search and referrals; life skills training; transportation; employment/educational assistance and referrals to community partners for health needs such as substance abuse and physical/mental healthcare.

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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2A-1. HMIS Vendor Identification. Wellsky (formerly Bowman Systems)

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	461	59	312	77.61%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	92	36	44	78.57%
Rapid Re-Housing (RRH) beds	158	26	132	100.00%
Permanent Supportive Housing (PSH) beds	800	0	261	32.63%
Other Permanent Housing (OPH) beds	88	0	88	100.00%

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

- 1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and**
 - 2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.**
- (limit 2,000 characters)**

1-2. For Emergency Shelter and Permanent Supportive Housing providers, the CoC will continue to outreach non-HMIS participating programs that are listed in the Housing Inventory, share data and other information, and provide examples for how increased participation provides better outcomes and increased resources for clients. The Lead Agency provides technical assistance as needed to decrease barriers to HMIS participation. The CoC also provides peer support between partner agencies to help motivate other agencies to join the system. This effort is led by the HMIS Committee. Most of the non-HMIS participants are faith-based programs that support ES beds, while one shelter at HELP was closed for renovations for part of the year. The HUD-VASH program accounts for the low HMIS participation for PSH as the VA Medical Center is located within the CoC's geographical area and has a vast amount of the vouchers. The Veterans Administration (VA) was given an HMIS viewer license as an initial step into the process and the Lead Agency continues to pursue adding the HUD-VASH program as an HMIS participating provider, and discussions at the state level are currently underway. The lack of participation for the HELP TH program was due to reconstruction and it not being open for part of the year.

***2A-3. Longitudinal System Analysis (LSA) Submission.**

Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0. Yes

***2A-4. HIC HDX Submission Date.**

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). 04/30/2019
(mm/dd/yyyy)

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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2B-1. PIT Count Date. 01/22/2019

Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data–HDX Submission Date. 04/30/2019

Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).

2B-3. Sheltered PIT Count–Change in Implementation.

Applicants must describe:

1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and

2. how the changes affected the CoC’s sheltered PIT count results; or

3. state “Not Applicable” if there were no changes.

(limit 2,000 characters)

Not applicable.

***2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.**

**Applicants must select whether the CoC No
added or removed emergency shelter,**

transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC’s 2019 sheltered PIT count.

2B-5. Unsheltered PIT Count–Changes in Implementation.

Applicants must describe:

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and**
 - 2. how the changes affected the CoC’s unsheltered PIT count results; or**
 - 3. state “Not Applicable” if there were no changes.**
- (limit 2,000 characters)**

Not applicable.

***2B-6. PIT Count–Identifying Youth Experiencing Homelessness.**

Applicants must:

Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count. Yes

2B-6a. PIT Count–Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;**
 - 2. select locations where youth experiencing homelessness are most likely to be identified; and**
 - 3. involve youth in counting during the 2019 PIT count.**
- (limit 2,000 characters)**

- 1-2. Service providers, in collaboration with law enforcement and DHS representatives, actively participate in PIT planning each year. Most service providers in the CoC serve 18-24 year old individuals and/or parenting youth, and are aware of their particular needs and areas where they congregate throughout the CoC jurisdictions. Dedicated outreach staff and law enforcement provided specific areas known to be locations where homeless youth gather to be included in the PIT Count outreach.
3. No specific youth were involved in the PIT Count as volunteers in 2019.

2B-7. PIT Count–Improvements to Implementation.

Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:

- 1. individuals and families experiencing chronic homelessness;**

**2. families with children experiencing homelessness; and
3. Veterans experiencing homelessness.
(limit 2,000 characters)**

The CoC adopted the prioritization notice for persons & families experiencing chronic homelessness & also prioritizes veterans; resources & training on the new HMIS data standards & documentation were provided. The CoC continues to participate in the state-wide effort to maintain a functional end to veteran homelessness. These efforts include retaining a current by-name list of veterans & chronic persons and households, thus assuring their location is likely known on the night of the Count. Experienced outreach workers canvassed known locations; specific training around the length of time homeless & disability questions on the Count survey was included in the volunteer training to improve the accuracy of chronic homeless data. Special outreach for the chronically homeless and veterans was provided by the following: the Road2Home program, which specializes in outreach & housing chronic individuals and/or veterans experiencing Serious Mental Illness or Substance Abuse, staff from local Departments of Human Services, the Veterans Affairs Medical Center, and a formerly homeless representative. Coverage included both non-HMIS participating shelters and places not meant for human habitation. The 2019 Count coincided with the City of Newport News' Project Homeless Connect, increasing coverage for unsheltered persons. Further, during the 2019 Count, law enforcement was engaged and participated in each jurisdiction with experienced outreach workers to ensure their involvement was culturally competent.

3A. Continuum of Care (CoC) System Performance

Instructions

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***3A-1. First Time Homeless as Reported in HDX.**

Applicants must:

Report the Number of First Time Homeless as Reported in HDX.	937
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3A-1a. First Time Homeless Risk Factors.

Applicants must:

1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC’s strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)

1. Annually, the CoC analyzes local emergency shelter data in HMIS and determines risk factors to identify persons becoming homeless for the first time, reviewing it with CoC members to finalize tools and assessment questions asked during the prevention screening process. Locally, those risk factors include: serious mental illness; developmental/physical disabilities; substance use; limited household income (earned vs. benefits); current and past domestic violence; single Heads of Household; pregnancy; family size; and residence prior to entering shelter. The CoC uses the data from emergency shelter clients to establish priorities for prevention assistance on an annual basis. Between 2017 and 2018, the GVPHC realized a 15% decrease in the number of

sheltered persons counted during the Point in Time Count, and a 13% decrease in the number unsheltered during the Count. The overall total decreased 14% between the two years.

2. The Regional Housing Crisis Hotline and Departments of Human Services (DHS) use a screening tool for individuals and families qualifying for both emergency shelter or prevention programs to first assess if diversion is possible. Multiple attempts are made with family and friends to divert households prior to the provision of financial assistance or emergency shelter. The Hotline assesses each household and makes direct referrals to community-wide prevention programs, including EFSP, faith-based programs, SSVF, State-funded prevention programs and mainstream benefits. Diversion Assessments (DA) are attached to all emergency shelter referrals. Shelters begin each intake with a review of the DA and a repeated diversion attempt.
3. The Leadership Team is responsible for overseeing the CoC's strategy to reduce first time homelessness, accepting recommendations for changes from other Committee Chairs for discussion and voting.

***3A-2. Length of Time Homeless as Reported in HDX.**

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.	381
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3A-2a. Strategy to Reduce Length of Time Homeless.

Applicants must:

1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless.
(limit 2,000 characters)

1. The CoC Lead continues to monitor and review data regarding the length of time persons remain homeless to identify gaps in the system and where the CoC can target new resources and services to reduce chronicity. The CoC has worked to decrease barriers and increase accessibility for the chronically homeless population to all programs. HMIS data and service gaps identified on the By Name Lists are used to guide funding decisions and target existing resources, including using state and local funds to increase RRH capacity.

2. The SCAAN Committees meet bi-weekly to coordinate housing placements and plans for homeless households to expedite exits to housing and utilize the VI-SPDAT and chronic homeless assessments to prioritize those homeless the longest. The Committees have an off-week referral process for any identified vacancies to reduce time between assessment and referral. The CoC has transferred the Coordinated Entry process into HMIS to better track the length of time individuals and persons in families are awaiting a housing placement, and the time between project start date and housing move-in date. APRs are reviewed & performance targets established to monitor both length of stay for

ES and TH programs and exits to permanent housing compared to unknown or homeless destinations. HMIS data and the By Name Lists are used to monitor and reduce the length of time that individuals and families remain homeless at both the CoC and project level.

3. The Leadership Team monitors data on a quarterly basis and directs CoC strategies to reduce length of time homeless.

***3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	41%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	97%

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:

1. describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

1&3. Coordinated entry and assessment increases appropriate referrals so the correct services are offered to help clients obtain and maintain permanent housing. The additional participation in HMIS of street outreach projects provides better tracking of the unsheltered population, which helps ensure each identified individual and family are followed until housing placement. To increase exits to permanent housing, the CoC continues to pursue new permanent housing opportunities, advocate for affordable housing, and implement Move On strategies to create vacancies in the system. Individuals and persons in families being served in emergency shelter, transitional housing, and rapid rehousing programs are engaged early in the process to identify a housing plan, connect to mainstream resources, and secure employment or

increase income (when possible) to increase exits to permanent housing & maintain stability. Housing providers engage with landlords to increase the network of affordable housing units accessible to persons exiting homelessness. Outcomes are reviewed quarterly by the Program Monitoring Committee. The CoC consistently reports rates of retention and permanent housing destinations over 90% for individuals and persons in families served in permanent housing projects. This success is attributed to the high-quality case management services provided, increasing access to mainstream benefits and employment (when appropriate), utilizing the best practices of both housing first and No Wrong Door, and prioritizing permanent housing placements for the most vulnerable, based on a common assessment tool. Housing opportunities are sought with local governmental leadership, including implementing Move On strategies.

2 & 4. The Leadership Team monitors and approves all CoC strategies for increasing the rate of exits to permanent housing destinations.

***3A-4. Returns to Homelessness as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	3%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	4%

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Applicants must:

- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;**
- 2. describe the CoC’s strategy to reduce the rate of additional returns to homelessness; and**
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)**

1. The CoC looks at HMIS data to determine common factors of persons who return to homelessness. This review is in conjunction with analysis of the System Performance Measures, and considers the project type and the time frame the majority of returns occur. The CoC reports total rates of returns to homelessness within 2 years of permanent housing of about 11% consistently year after year.

2. Prevention funds are targeted for persons with prior histories of homelessness. The Regional Housing Crisis Hotline’s use of HMIS allows persons that meet this priority to be directly referred to prevention and diversion programs or linked with past service providers for stabilization services. The CoC Scorecard gauges performance at the project level for outcomes identified as high priority by the Continuum. The scorecard includes categories for exits to homelessness and exits to Permanent Housing and Housing Stability.

Combined, these categories account for 30% of the points available on the scorecard. Programs with scores below the threshold are ranked low and considered for reallocation. Further, the CoC works to increase collaboration with the community to increase stabilization resources. Providers share local job fairs, employment resources and readiness events at biweekly SCAAN meetings to further increase opportunities for the population.

3. The Leadership Team oversees efforts to reduce returns to homelessness and instructs the Program Monitoring Committee to adapt strategies when needed. The CoC also secured technical assistance with these strategies from national consultants to ensure best practices are in place.

***3A-5. Cash Income Changes as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	6%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	50%

3A-5a. Increasing Employment Income.

Applicants must:

- 1. describe the CoC's strategy to increase employment income;**
 - 2. describe the CoC's strategy to increase access to employment;**
 - 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and**
 - 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment.**
- (limit 2,000 characters)**

1. The CoC utilizes a housing and employment-first approach following the best practice of engaging in co-occurring housing and employment activities at initial contact with the system to increase access to cash income and maintain stable housing. Job training, searches and employment preparation are all part of ongoing support services for all individuals and families.

2-3. The SCAAN committees assess each household to identify barriers to housing, evaluate income and employment needs, and facilitate access to mainstream resources. SCAAN members, including case managers, Department of Human Services employees, SOAR-certified staff, employment agencies including Virginia Employment Commission, and other employment specialists work together to help households identify goals and develop an individualized plan of action to increase income and work toward long term self-sufficiency. Skills training and employment openings are discussed at each SCAAN meeting in order to expedite matching households with opportunities. The CoC also maintains a weekly listserv that shares job fairs with partner agencies to maximize access to employment. The CoC continues to explore

innovative ways to leverage the Workforce Innovations Opportunity Act (WIOA) & mainstream benefits such as TANF & SNAPET funding to eliminate barriers to employment & increase cash income for households experiencing homelessness. Annual SOAR training is provided to assist clients in applying for disability benefits.

4. The Program Monitoring Committee is tasked with overseeing the CoC's strategy to increase job and income growth from employment. This is accomplished through reviews of the System Performance Measures and the Scorecards, as well as during quarterly review of funded projects. The Leadership Team oversees the CoC's strategies for increasing jobs and employment income.

3A-5b. Increasing Non-employment Cash Income.

Applicants must:

- 1. describe the CoC's strategy to increase non-employment cash income;**
- 2. describe the CoC's strategy to increase access to non-employment cash sources;**
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.**

1. All applicants are screened at project intake and the Regional Housing Crisis Hotline for income, mainstream benefits and resources as part of a diversion strategy. Potentially eligible participants are then referred to apply for all programs available (i.e. TANF, SNAP, SSI, unemployment, etc.) as part of the housing stabilization plan. All Departments of Social Services assist in applying for these benefits. When needed, transportation assistance to local DSS agencies is offered, as a strategy to increase accessibility. In addition, the Housing Stabilization Case Manager, SOAR-certified CoC representative also assist in applying for benefits. Additionally, Case Managers assist with completing applications for mainstream resources, faxing documents or connecting directly with DSS/DHS workers, attending appointments with clients if needed, and helping them to problem-solve regarding barriers associated with obtaining or maintaining their benefits.

2. The CoC is exploring ways to use SOAR to expedite the applications for benefits for children, and to get more staff SOAR certified. In addition, COC agencies are also engaged in community outreach and education services about benefit programs/services that are available to individuals experiencing homelessness to increase an individual's access to non-employment cash sources.

3. The Program Monitoring Committee and the Leadership Team is responsible for overseeing the CoC's strategy to increase non-employment cash income. Data regarding project performance as it relates to employment and non-employment cash income is reviewed annually during the CoC application peer review process.

3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC:

- 1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies;**

and

**2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.
(limit 2,000 characters)**

1-2.The CoC refers its participants in need of occupational skills training to receive licenses or certifications to the Virginia Career Works (VCW) Hampton Roads Region Centers. Services include basic career services such as use of the resource room, on-site hiring events, employment workshops, labor market information. Individualized Career services include one-on-one career counseling, training, employment readiness, on-the-job training programs and employment follow up. Referral for homeless veterans are made to the Hampton Roads Veteran Employment Center where all of the above services are received and more specifically tailored to veterans. The CoC also refers veterans to Mission United and to STOP Inc., which provides employment support to eligible participants through its Homeless Veteran’s helps reintegrate homeless Veterans into meaningful employment and promotes effective service delivery systems that will address the complex problems facing homeless Veterans. The programs targets labor market industries including General Labor, Information Technology, Food Service, and Administrative Support. STOP inc. assists veterans to identify appropriate job leads based on the participant’s skill set and experience, accompanies Veterans to Job Fairs, Interviews, Trainings, ensures that participant applies for at least 3 jobs at minimum on a monthly basis until placed in employment, assists with applications and provides support to increase a participant’s employability. The HVRP team hosts a quarterly employer roundtable to establish and maintain relationships with leading area employers. In the FY 18-19, STOP’s HVRP team enrolled a total 159 homeless Vets whereas 62% (90) of the enroll total were successfully placed into gainful job opportunities, at an average hourly wage of \$12.03 per hour.

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC’s geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	<input type="checkbox"/>
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	<input type="checkbox"/>
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	<input type="checkbox"/>
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	<input type="checkbox"/>
5. The CoC works with organizations to create volunteer opportunities for program participants.	<input type="checkbox"/>
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	<input type="checkbox"/>
7. Provider organizations within the CoC have incentives for employment.	<input type="checkbox"/>
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	<input type="checkbox"/>

3A-6. System Performance Measures Data–HDX Submission Date 05/31/2019

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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The FY 2019 CoC Program Competition Notice of Funding Availability at:

<https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices>

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of previous homeless episodes	<input checked="" type="checkbox"/>
3. Unsheltered homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input checked="" type="checkbox"/>
5. Bad credit or rental history	<input checked="" type="checkbox"/>
6. Head of Household with Mental/Physical Disability	<input checked="" type="checkbox"/>

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:

1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;

2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

assistance ends; and

3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless.

(limit 2,000 characters)

1. Hotline and outreach workers assess families to divert or prevent them from becoming homeless or entering shelter. When diversion is not possible, the Hotline prioritizes the most vulnerable households for shelter placement. Within 7 days of shelter entry, all families are referred to SCAAN, the access point for Federal, State & local RRH resources, which meets bi-weekly to case conference and make referrals. SCAAN actively reviews the By Name List to assess length of stay in Emergency Shelters to determine if households are housed within 30 days. Landlord Partnership workshops link RRH case managers and the Housing Broker Team with landlords to expand access to affordable housing and decrease housing search time. RRH funds have increased by 39% since FY13 and these efforts have resulted in a 36-day average length of time between entry and PH placement. Between 2018 and 2019, the number of households with children counted during the PIT Count decreased from 41 to 39.

2. Once households are placed, case management is provided to ensure household stability after financial assistance. Through progressive engagement, if a household in RRH requires higher level housing or intervention, the household may be brought back to SCAAN for the appropriate referral. Once the rental assistance ends, providers are still encouraged to bring clients back to SCAAN if the household requires other wrap-around services for long-term stability. The CoC also assisted Hampton RHA to apply for Mainstream Vouchers for non-elderly disabled individuals that will be targeted toward households participating in a PSH or Rapid Re-housing Project.

3. The Leadership Team oversees strategies for housing placements as well as outreach to landlords. Data is reviewed on a quarterly basis to track housing outcomes and timing of placements.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	<input type="checkbox"/>
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	<input checked="" type="checkbox"/>
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	<input checked="" type="checkbox"/>

4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.

3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of Previous Homeless Episodes	<input checked="" type="checkbox"/>
3. Unsheltered Homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input checked="" type="checkbox"/>
5. Bad Credit or Rental History	<input checked="" type="checkbox"/>

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and
 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.
- (limit 3,000 characters)

1. In collaboration with community partners throughout the region, a needs assessment for unaccompanied youth, accompanied youth, parenting youth, and LGBTQ youth, up to age 24, was conducted. The needs assessment was based on a regional survey, with the following focus areas: housing stability, service access and barriers, mental health, and substance abuse. The survey was administered via social media, at service sites, and online. The results were analyzed and presented by The Planning Council, and will be used to provide a basis for creating and securing funding for a youth-centered continuum of services in the region. The CoC invited Child Protective Services from various jurisdictions, and youth programs such as Race to Graduation and Newport News Alternatives, to present at membership meetings to facilitate collaboration. The CoC actively encourages existing providers to expand services to prioritize youth and reports on those served up to age 24 during the annual CoC application process. The Commission on Homelessness is focusing attention on the youth population in order to advocate for new programs that link those at-risk with resources. School liaisons are engaged in CoC discussions and planning activities.

2. The CoC was awarded \$100,000 from the Virginia Housing Trust Fund to offer Rapid Re-Housing, case management, and wraparound services via monthly Impact events for at-risk or homeless youth, with the goal of housing 10 individuals. The award has also led to increased partnerships with other resources in the region, including Workforce Development, which offers additional programs for youth. In 2018 we served a total of 9 Youth households with Housing Trust Fund monies. Of the 9 served 4 were still enrolled or re-enrolled in High School with the Race to Graduation Program. Three graduated and one is still working on their GED. 7 obtained employment and one has stabilized in housing and is sustaining independently. The CoC was refunded in June of 2019 and will continue to target this population. The CoC developed a new partnership with Bacon Street for clinical services and is currently assisting Hampton Redevelopment and Housing Authority to access Fostering Youth to Independence Tenant Protection Vouchers. Additionally, the CoC continues to outreach agencies not currently involved and has successfully engaged those who offer youth services to provide additional resources at monthly Impact events. Through data collection and analysis of the attendees at these events, the CoC hopes to identify the greatest needs for youth and to create a thorough system of care.

3B-1d.1. Youth Experiencing Homelessness—Measuring Effectiveness of Housing and Services Strategies.

Applicants must:

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;**
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and**
- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)**

1. In January 2018, the CoC secured \$100,000 in funding to support RRH, case management, and wraparound services via monthly Impact events for at-risk or

homeless youth, with the goal of housing 10 individuals. In 2018, 9 homeless youth households were served and 1 was housed. The CoC also reports the number of sheltered and unsheltered youth identified during the annual Point in Time Count. SCAAN and Program Monitoring committees review and track the progress made with youth-focused programs.

2. The CoC will measure the effectiveness of these strategies in the following ways: increased capacity on the CoC Housing Inventory for programs serving youth; increased annual funding for programs serving youth; and annual assessment of services provided to both sheltered and unsheltered youth. The CoC is working to decrease the number of unsheltered youth identified during the Point in Time Count, while increasing services for youth experiencing homelessness; the increase in services may actually increase the numbers counted in shelter during the Count, until a youth-centric system is implemented.

3. By measuring outcomes reported in HMIS, CoC members are aware of the performance and barriers around youth housing programs. By measuring housing program capacity and funding availability, the CoC can establish a baseline and evaluate progress towards the goals of increasing availability of housing and services for youth experiencing homelessness. Focusing on the needs compared to resources currently available will allow the CoC to strategically allocate resources for youth.

3B-1e. Collaboration–Education Services.

Applicants must describe:

- 1. the formal partnerships with:**
 - a. youth education providers;**
 - b. McKinney-Vento LEA or SEA; and**
 - c. school districts; and**

- 2. how the CoC collaborates with:**
 - a. youth education providers;**
 - b. McKinney-Vento Local LEA or SEA; and**
 - c. school districts.**

(limit 2,000 characters)

1. The CoC and McKinney-Vento liaisons host Impact Thursday events, where homeless and at-risk households with children may receive services and housing. Schools are informed of upcoming events and are encouraged to refer households who meet the McKinney-Vento or HUD definitions of homelessness; families calling the Housing Crisis Hotline are also referred to events. Project HOPE-VA, which ensures the enrollment, attendance, and the school success of children and youth experiencing homelessness through public awareness efforts, participates in CoC strategic planning activities and collaborates with school liaisons.

2. McKinney-Vento liaisons participate in SCAAN to identify homeless families in schools and to refer them to any homeless services or housing programs for which they are eligible. The CoC is listed as a partner on the Newport News Public Schools McKinney-Vento grant application and has an agreement with

the City to coordinate services at the Impact events. There is also an agreement in place to participate in client review and housing at the SCAAN committees.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

The CoC's Standards of Care (E27) reads: In shelters serving children and youth, the children and youth have access to public education and receive assistance exercising their rights as protected by federal and state laws regarding requirements for enrollment in school. Heads of households are advised of their rights as they relate to the public education system. Family providers dedicate staff to the educational advocacy of each child, ensuring they are properly enrolled in school & their rights are not violated under the McKinney-Vento Homeless Education Assistance Improvement Act. Upon entry, staff inform school personnel of the family's present housing situation, along with a consent to exchange and disclose information letter. Providers assist parents with the McKinney-Vento Homeless Assistance Transportation Request with the student's school of origin & communicate with school officials and the homeless liaison. Staff participate in school-based meetings to provide support services as needed. Staff are required to remain in contact with counselors and teachers to discuss family status, challenges, & ensure school transportation. McKinney-Vento liaisons participate in SCAAN to identify homeless families in schools and to ensure access to homeless services.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	Yes	No
Head Start	Yes	No
Early Head Start	No	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	Yes	No
Healthy Start	Yes	No
Public Pre-K	No	No
Birth to 3 years	Yes	No
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		
Smart Beginnings Virginia Peninsula	Yes	No

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3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC. Yes

3B-2a. VA Coordination–Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness. Yes

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach. Yes

3B-3. Racial Disparity Assessment. Attachment Required.

Applicants must:
 1. select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or
 2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	<input checked="" type="checkbox"/>
2. People of different races or ethnicities are less likely to receive homeless assistance.	<input type="checkbox"/>
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	<input checked="" type="checkbox"/>
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	<input type="checkbox"/>
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	<input checked="" type="checkbox"/>
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
7. The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC’s strategy to

address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	<input checked="" type="checkbox"/>
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	<input type="checkbox"/>
3. The CoC has identified strategies to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
4. The CoC has implemented strategies to reduce disparities in their homeless system.	<input type="checkbox"/>
5. The CoC has identified resources available to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
6: The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

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4A-1. Healthcare—Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		
Healthcare for the Homeless, Free Clinics	Yes	Yes

4A-1a. Mainstream Benefits.

Applicants must:

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;**
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;**
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in**

health insurance;

4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and

5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.

(limit 2,000 characters)

1-4. CoC providers assist homeless participants in applying for benefits through the state CommonHelp website for an electronic application process, setting walk-in DHS appointments to obtain benefits applications, and allowing telephone requests to send applications through the mail. Additionally, the CoC hosts monthly Impact events for homeless and at-risk families, which serve as one-stops where DHS staff complete TANF, SNAP and Medicaid applications on site. Once applications are completed & submitted, providers assist clients with follow up with the workers assigned to the applications and ensure clients attend interviews or request telephone interviews, if needed. In addition, providers assist clients with obtaining verification for the applications. Local private and public funding supports staffing at some agencies to provide these services. Outreach workers also see clients in emergency shelter and assist them with completing applications online. DHS staff attend CoC meetings to report any resource changes that affect client eligibility. TANF/VIEW staff accept SCAAN referrals and expedite the application process. The CoC maintains a list of active SOAR-trained members who work to expedite the approval of disability income applications. Housing providers and street outreach workers are continuously trained on accessing benefits. Clients are given information on additional services, including: child care, child welfare, and Family Assessment and Planning Team. The CoC attends community fairs where information regarding mainstream benefits and other resources is provided. Benefit services staff, the Housing Broker Team, and outreach workers participate in Impact Thursday and Project Homeless Connect events, reinforcing CoC partnerships. Informational updates and changes in policy concerning mainstream benefits are presented at General Membership & relevant subcommittee meetings.

5. The Leadership Team oversees mainstream benefits strategies.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	9
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	9
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

4A-3. Street Outreach.

Applicants must:

1. describe the CoC’s street outreach efforts, including the methods it

uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2. state whether the CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;
3. describe how often the CoC conducts street outreach; and
4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.
(limit 2,000 characters)

1. The CoC recently implemented a street outreach position with state funds. The outreach staff will receive referrals via HMIS for individuals calling in to the Regional Housing Crisis Hotline that are category 1. They will then make contact and do street outreach, administer VI-SPDATs and coordinate SCAAN referrals. In addition, dedicated time at places such as public libraries is also part of the outreach strategy.

2. Outreach covers 100% of the CoC’s geographic area.

3. Outreach is conducted 5 days per week by PATH, Cooperative Agreements to Benefit Homeless Individuals (CABHI), VA Medical Center, faith-based agencies and CoC-dedicated workers. Referrals are received daily from the Hotline and community partners: churches, police, fire departments, food pantries and private citizens. Outreach workers respond via phone to locate and meet clients to perform an intake wherever they are located. If a phone number is not available, outreach will search for the client in the last known location. Outreach works with the CSB to assist clients with SMI and cognitive disabilities, and the language hotline when there are language barriers. For those with physical disabilities, transportation is provided to DHS; transportation to housing appointments with partner agencies is provided for all clients.

4. To ensure those least likely to request assistance are engaged, CSB, DHS, and outreach staff, and other wraparound service providers coordinate at SCAAN meetings to connect persons experiencing homelessness to mainstream benefits. Clients without phone access are informed of outreach office locations and may utilize phones at any DHS at any time. DHS works to get client phones through Medicaid/SNAP benefits to increase accessibility. Outreach from all programs staff both summer and winter shelters in each jurisdiction.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	267	158	-109

4A-5. Rehabilitation/Construction Costs–New No Projects.

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY

2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other Federal Statutes. No

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.